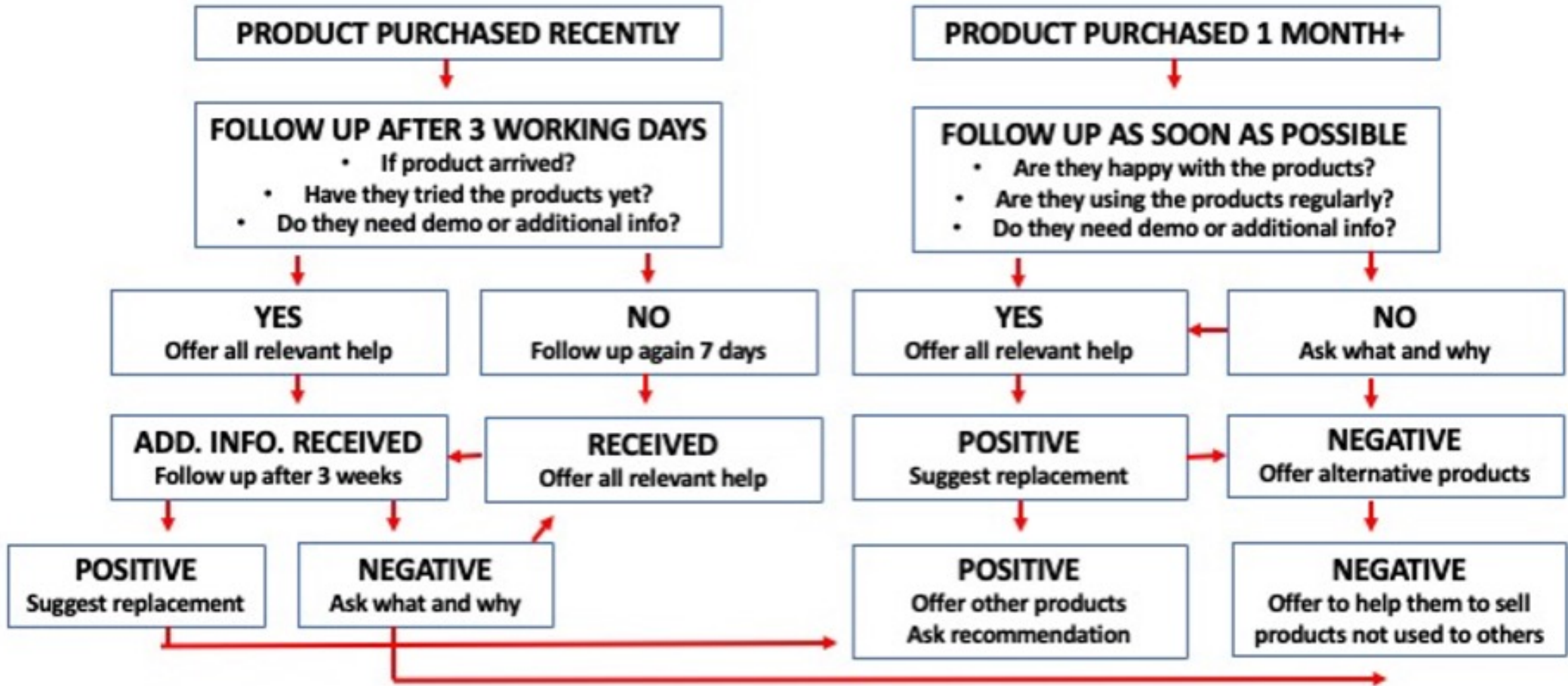


PRODUCT CUSTOMERS FOLLOW UP



THEREAFTER REPEAT THESE FOLLOW UP PROCEDURE AGAIN ONCE NEW / REPLACEMENT PRODUCT PURCHASED